



LOUISIANA DEPARTMENT OF INSURANCE  
JAMES J. DONELON  
COMMISSIONER

**Louisiana Property and Casualty Insurance Commission  
Poydras Building Hearing Room  
1702 North Third Street  
Baton Rouge, Louisiana**

**Minutes of the November 10, 2022 Meeting**

**Members present:** Ray Aleman, Tom Clark, Shawn Collins, Jim Donelon, Lou Fey, Lisa Freeman, Mike Guy, Chris Haik, Ron Henderson, John Houghtailing, Rep. Mike Huval, Rep. Edmond Jordan, Scott Landry, Joel Moore, Doug Wertz

**Members absent:** Jeff Albright, Paul Buffone, Greg Champagne, Noble Ellington, Will Grubbs, Brian Keefer, Sheral Kellar, Hilary Segura, Karen St. Germain, Senator Kirk Talbot, Earl Taylor

**Staff present:** Tom Travis, Crystal M. Stutes, Ron Camarota

---

Tom Travis called the meeting to order at 9:10am. Roll call was conducted, and a quorum was noted for the record.

Under new business, Mr. Travis introduced two of our newest members, Mr. Joel Moore of Champions Insurance Services, LLP and Mr. Douglas Wertz of LA Claims Association.

Mr. Travis then discussed the newly formed office at the LA Department of Insurance, the Office of Policy, Innovation and Research, which will now house the three boards and commissions currently under the Department's purview. He then introduced Ms. Crystal Stutes as the Director of Boards and Commissions and Mr. Ron Camarota, Assistant Director of LPCIC.

Next the Commission heard a presentation from Mr. Lou Sandoz of the Gurtler Brothers Consultants, Inc. on suggested improvements for property damage claim adjudications.

Following a brief discussion, the Commission then heard a presentation from Mr. Billy Ward and Mr. Joe Mistich of the Build SOS Program regarding their efforts to eliminate fraud in the building trade.

After a brief discussion and public comments were heard, Ms. Stutes announced that the LDI Conference 2023 would be held March 27 and 28 at the Crowne Plaza Baton Rouge.

With no further business, the meeting was adjourned at 11:15am.